

# COVID-19 ASSISTANCE PROGRAM

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At Farm Bureau Bank, the health and safety of our clients, team members, communities, and Farm Bureau family is our most important priority. We have been actively monitoring the evolving COVID-19 situation and understand the concerns you may be experiencing. We are focused on continuing to meet your financial needs and we are committed to providing you the help and support you deserve during this uncertain time.

We invite you to use Farm Bureau Bank's digital solutions for 24/7 online account access and banking. You can access your account(s) [online](#) or by using the Farm Bureau Bank app, *FBBmobile*. These options allow you to check balances, view recent activity, transfer funds, and make payments; our mobile app also allows you to deposit checks using Mobile Deposit. If you have not yet enrolled, you can easily register [here](#). While we will continue to make every effort to answer calls in an expedient manner, digital banking may be a quicker solution.

We also recognize our clients and Farm Bureau members may be facing financial hardships as a result of the current health and economic situation. Please know we are here to help and welcome you to reach out to discuss how we may be able to assist you.

Farm Bureau Bank is financially well-positioned with a secure foundation of both capital and liquidity to weather potential economic challenges stemming from COVID-19.

We will continue to monitor changes and take every opportunity to limit the impact on your banking experience. As always, your health and safety will continue to be our priority as we partner with you during this time. **To discuss your situation, please call us at 1.800.492.3276.**

For additional information about COVID-19, please visit the Center for Disease Control's website at [cdc.gov](https://www.cdc.gov).

