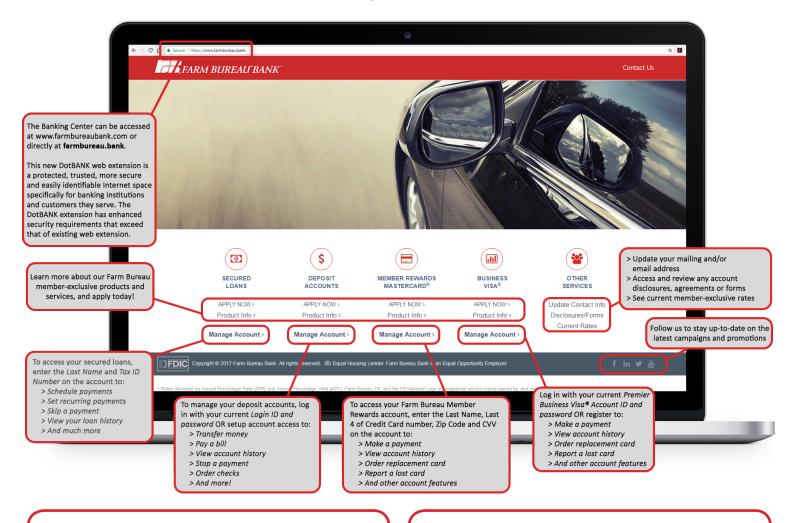


Farm Bureau Bank's new Banking Center, <u>farmbureau.bank</u>, allows you to manage your loan, credit card or deposit accounts anytime, anywhere with easy, secure access from any device.

With the same layout, functionality and simplified access across all devices, managing your accounts on-the-go just got easier. We have also made enhancements to account management as well as improvements to <u>FBBmobile</u>, FBBdeposit and Bill Pay to offer a better banking experience.

Farm Bureau Bank's BANKING CENTER The state of the sta

Let's take a look at a few features of the Banking Center!



Enhancements made to Loan and Credit Card Account management:

- Scheduling and reviewing single or automatic payments
- Retaining payment account information in the loan payment center
- > Reviewing the status and history of loans
- > Organizing payments for multiple loans
- > Paying fees



Enhancements made to Deposit Account management:

- > A simplified, expanded layout with drop down menus
- > Account renaming for ease of recognition to monitor account balances, activity and history
- > Account summary for a visual overview of your accounts
- > Full access to all account features on all devices, ie. Bill Pay, FBBDeposit, security alerts, check ordering, transferring funds, and more
- > An updated, full-access, mobile app with TouchID authentication (Download required)



Why did Farm Bureau Bank create the Banking Center?

We upgraded our online banking system to the Banking Center, <u>farmbureau.bank</u>, as part of our ongoing effort to provide members with state of the art banking functionality, convenience, and security. The new Banking Center offers robust online banking functionality on all of your devices, and will enable you to bank anytime, anywhere like never before.

Why did Farm Bureau Bank create a dotBank for the Banking Center?

Just about anyone can acquire a "dot com" website address. Online criminals can create 'spoof' websites and email addresses that can fool people into giving away personal information. In an effort to reduce the potential risk to members, an alliance of banks, insurance companies and financial service trade associations came together to create the "dotBank" URL. These URLs are only available to these organizations and require an extensive verification prior to purchase.

Will www.farmbureaubank.com still work?

Yes, the current address will still work and take members to our product and services site, with forwarding access to the Banking Center at the dotBank site. If you have the old site address in your Favorites or Bookmarks and would like to simplify your account access, you can update those to *farmbureau.bank*.

Will I have to create a new login for my account?

No, if you already have a login ID and password, you will continue to use it.

Will my scheduled deposit account transfers convert over to the new system?

Yes, your scheduled transfers will convert over to the new system.

Will my transaction history transfer over to the new system?

Yes, you'll have access to your current transaction history.

Will I have access to my e-statement history?

Yes, you will have access to your current e-statements, if you are an e-statement subscriber.

Are there minimum browser requirements for this new system?

The only browser requirement is that your browser must be HTML5 compatible. We recommend updating your browser to the latest version available—not just to ensure compatibility with the new online banking experience, but also to ensure that your online banking is as secure as possible. Browsers below the following requirements will not provide functionality: Internet Explorer – Version 11 and below, Firefox – Version 24 and below, Chrome – Version 30 and below, Safari – Version 6 and below.

Can I use the Banking Center on my phone/tablet?

Absolutely. Our new Banking Center will provide you the ability to bank anytime, anywhere, from any device—conveniently and securely. Just go to <u>farmbureau.bank</u> on your phone or tablet web browser.

Is there an app for my phone/tablet?

Yes! FBBmobile is available for deposit account management on Apple and Google devices. For more information, check out <u>FBBmobile</u>.